

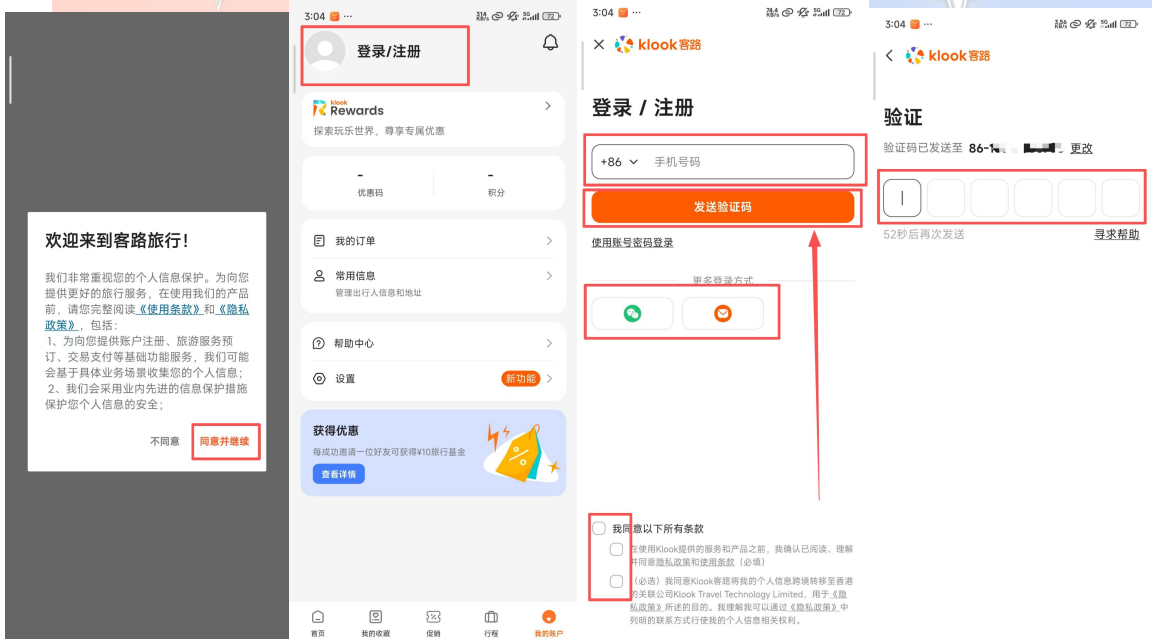
# Klook User Guide

## (1) Download and Register

Search for 'Klook' in the app store, download, and install it.



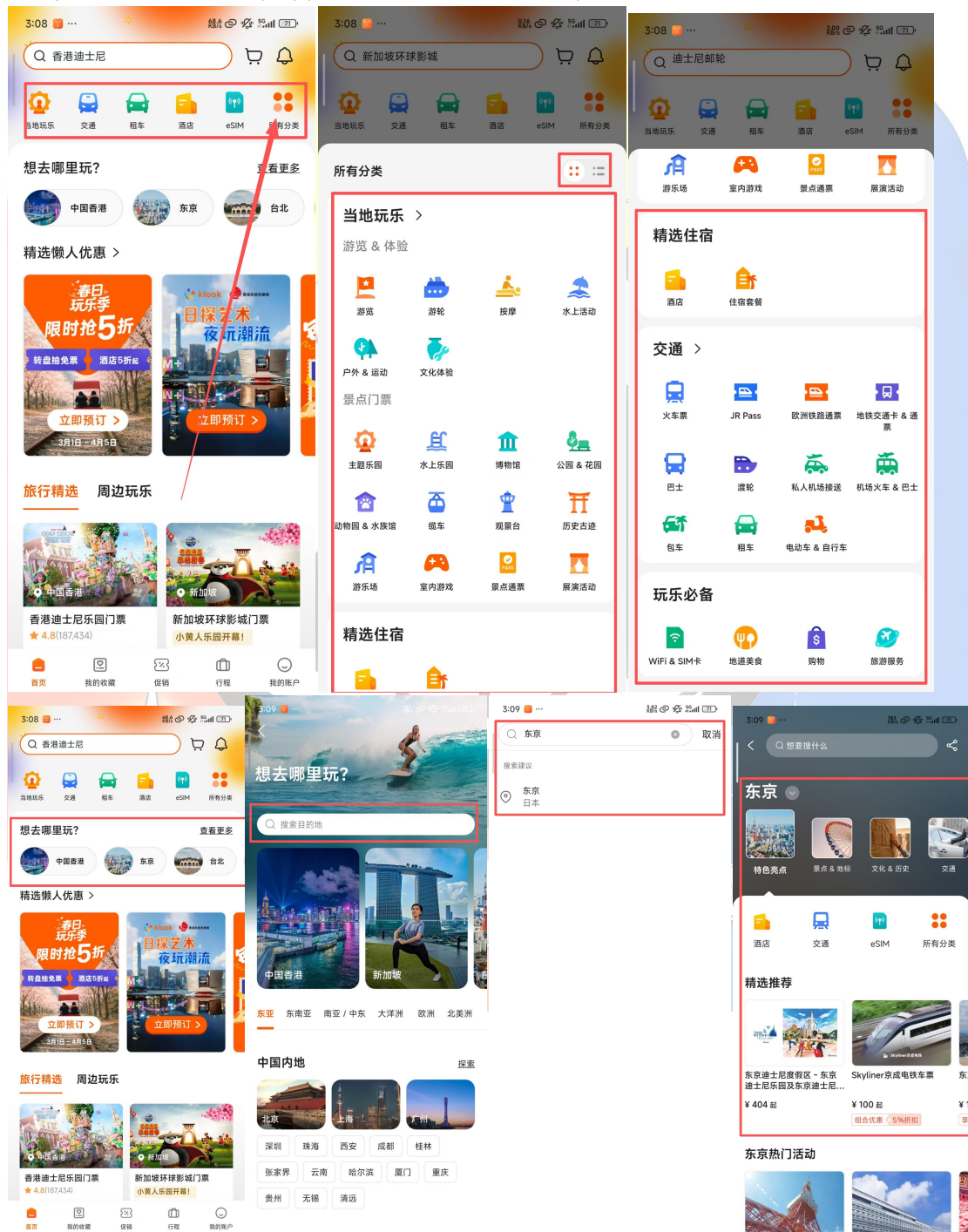
Registration process: Open the app, click 'Sign Up', you can register using your phone number or email, enter the verification code and then set a password; supports quick login via Facebook, Google, WeChat, and Apple ID, making it more convenient for international users.



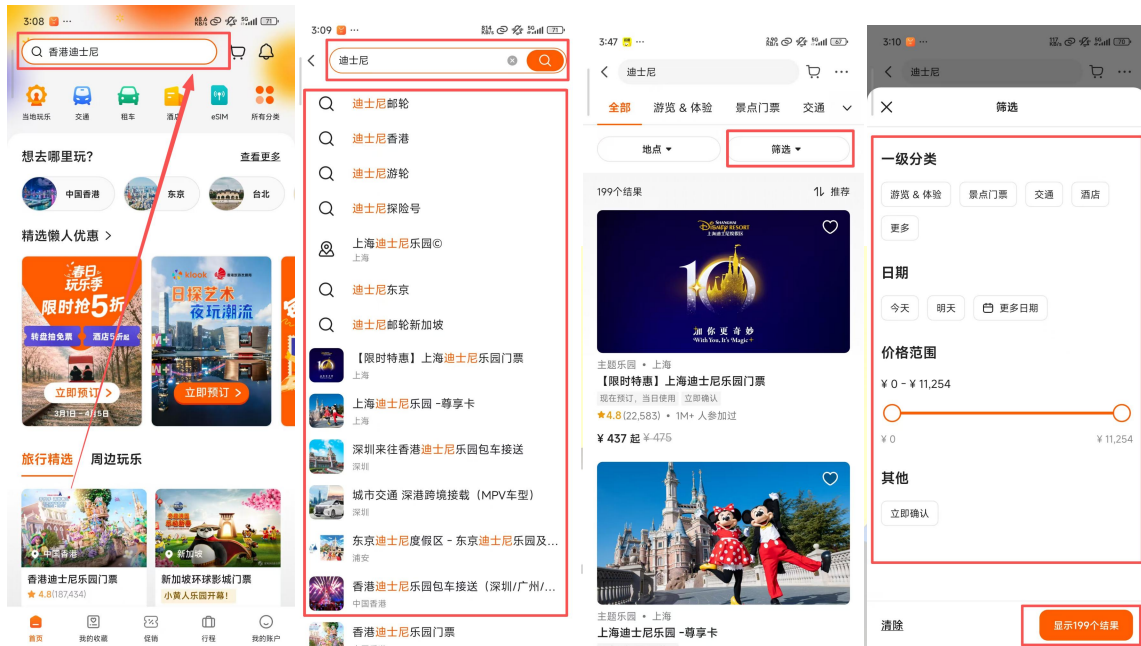
## (2) Use of Core Features

### 1. Product Browsing and Filtering

Category Navigation: The homepage is divided into sections such as "Local Activities," "Attraction Tickets," "Selected Accommodations," and "Transportation." Clicking on a section allows you to view the corresponding products; filtering by destination is supported (for example, selecting "Tokyo" or "Paris" will display products related to that city).



**Search Function:** Enter the name of the attraction or experience (such as 'Disney' or 'Hot Spring') in the top search box to quickly find target products; supports filter conditions (price range, user ratings, free cancellation, instant confirmation) to accurately lock in desired products.



**Popular Recommendations:** The homepage displays local popular attractions, limited-time discount products, and high user-rated experiences. New users can prioritize viewing 'New User Deals' exclusive offers, which are more cost-effective.



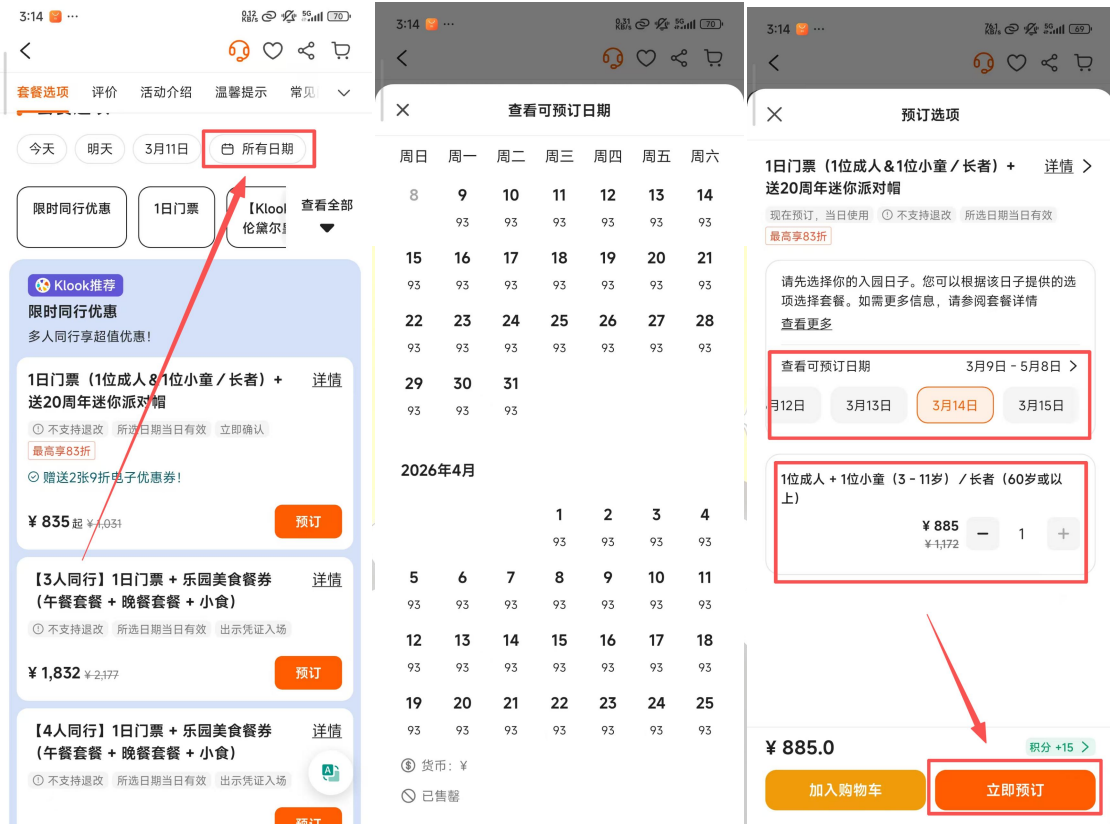
## 2. Product Details and Booking

For details, click on the product to enter the detail page to view the product introduction (including itinerary, included services, usage rules), user reviews (including real photos and experience sharing), price details, and refund/change policies; some products offer video previews to intuitively understand the experience content.

The image displays a series of screenshots from a mobile application, illustrating the user journey from product discovery to detailed information and reviews.

- Product Listing Page (Top Left):** Shows a search for "迪士尼邮轮" (Disney Cruise) and a grid of travel products. The "香港迪士尼乐园门票" (Hong Kong Disneyland Ticket) is highlighted with a red box, showing a price of ¥424 and a rating of 4.8/5.
- Product Detail Page (Top Middle):** Focuses on the "香港迪士尼乐园门票" (Hong Kong Disneyland Ticket). It features a large image of the castle, a rating of 4.8/5, and a price of ¥424. A red box highlights the "套餐选项" (Package Options) section, which includes a "限时同行优惠" (Limited-time group discount) for 1 adult and 1 child/elderly for ¥835.
- Product Detail Page (Top Right):** Shows the "套餐选项" (Package Options) section in more detail. It lists the "1日门票 (1位成人 & 1位小童/长者) + 送20周年迷你派对帽" (1-day ticket for 1 adult & 1 child/elderly + 20th anniversary mini-party hat) for ¥835. Another option for a family of three is shown for ¥1,832.
- Product Detail Page (Bottom Left):** Shows the "套餐详情" (Package Details) section. It includes a "费用包含" (Includes) list: "香港迪士尼乐园1日门票: 1位成人 + 1位小童 (3-11岁) / 长者 (60岁或以上)", "1个于乐园内任何商品店兑换的20周年 SouvenEAR 迷你派对帽的配件 (价值 HKD 59或以下)", and "2张9折电子优惠券 (于乐园内任何商品店单笔消费净值满HKD 350或以上)".
- Product Detail Page (Bottom Middle):** Shows the "评价" (Reviews) section. It features a "评论总结" (Review Summary) and a "整体印象" (Overall Impression) section. A red box highlights a user review from "Klook User" (2026/03/08) with a rating of 6.0, stating: "玩得很开心, 我们真的玩得很尽兴。我们预订了两天的连续景点门票, 很高兴我们这样做了, 因为第一天因为下雨, 第二天我们能够探索更多。感谢上帝, 第二天我们体验了完整..."
- Product Detail Page (Bottom Right):** Shows the "查看所有评价" (View all reviews) button and the final price of ¥424.

Date and number selection: Choose the travel date (calendar view supports checking available dates) and the number of participants (adults, children; some products offer discounts for children), with the system displaying prices in real time (group bookings may have group discounts).



Booking Information Filling: Click 'Book Now' and fill in the contact information (name, phone number, email). Some products require filling in traveler information (such as passport number, date of birth), ensuring it matches the ID.



### 3. Payment and Electronic Voucher

Voucher Acquisition: After successful payment, the system immediately generates an electronic voucher (QR code or redemption code), sends it to the reserved mobile number/email, and also stores it in 'My - Orders'. No printing is required; you can simply present it when traveling.



Order Inquiry: In 'My - Orders', you can view the order status (Confirmed / Pending Use / Used / Canceled), usage time, and electronic vouchers. It also supports sharing orders with fellow travelers, making it convenient for group travel.